



March 11, 2020

Below are the precautionary steps we have taken to educate and reassure employees, clients and riders we are doing everything we can to help stop the spread of infection – flu, common cold, or COVID-19.

Beginning last week, we implemented the below process:

- Operators will wipe high-frequency touch spaces every 2-4 hours with disinfectant and before/after their shift
- Each vehicle will be temporally stocked with hand sanitizer, Lysol, gloves and Lysol wipes for operator and rider use/convenience
- We have increased the frequency of regularly scheduled cleaning
- Operators with flu-like symptoms are asked to remain home

We are working diligently to address your concerns and be as prepared as possible. Be confident we share your concerns over the current COVID-19 virus outbreak (as well as the flu) and look forward to working together to provide our riders and operators with the most comfortable and safest shuttle experience possible.